



Aircraft Charter Terms and Conditions

Security

Jet Air LLC reserves the right to cancel or postpone any trip when security has been or may be compromised. Customer must consult www.TSA.gov for a list of items prohibited from carriage on person or in baggage.

Confidentiality

Jet Air LLC does not disclose any information regarding clients, their passengers or departures / destination to any outside source unless authorized by the customer or required by law (i.e. in conjunction with a government inquiry or in litigation or dispute resolution). For your protection this includes friends, relatives, co-workers, associates, business partners etc. ONLY persons YOU authorize may obtain information regarding your account or flight schedule.

Passenger Data / Identification / Documentation

DEPARTURES; All passenger data requested by Jet Air LLC must be presented to Jet Air LLC Customer Service 24 hours PRIOR to departure. Please arrive at the point of departure 15 minutes earlier than your scheduled take off for document review, baggage handling and boarding.

DOMESTIC FLIGHTS; Each passenger 18 years of age and older will be required to present a government - issued photo ID at each departure in order to satisfy Transportation Security Administration requirements. Passengers under the age of 18 must be vouched for by a parent or guardian.

INTERNATIONAL FLIGHTS; Customer is responsible for ensuring that all passengers have required travel documentation including passports and visas for each flight. All documents required for international travel must be presented to the flight crew for review before boarding.

Passenger Manifest Changes

Only manifested passengers (and their baggage) are permitted on board aircraft. To avoid departure delays passenger manifest changes must be accomplished in advance with Jet Air LLC by **calling 513.871.8878** or **800.445.5387**.

Cancellation

To cancel a trip without penalty, customer must **call 513.871.8878** or **800.445.5387** more than one business day before the scheduled departure date for a domestic trip and more than two business days before the scheduled departure date for an international trip. If a trip is not canceled within the allotted time frame customer will be liable for all charges incurred by Jet Air LLC in the coordination of the flight including but not limited to aircraft positioning and cancellation fees imposed by third - party vendors.

Payment

Payment for all charter is due at time of or before flight departure. Note: You may receive additional invoices from third parties for services such as catering or ground transportation. A valid credit card must be presented at time of trip confirmation.

Payment (cont'd)

Credit card payment authorization for quoted amount of trip plus a 3% processing fee shall be obtained. If payment via bank wire, check or cash is received from customer on or prior to trip departure, the credit card authorization being held by Jet Air LLC to include the 3% processing fee shall be voided.

Pricing

Your price quote includes all flight charges, overnight charges, standard provisions including assorted beverages and snacks, estimated fees and taxes. Catering, ground transportation, hangar and de-icing charges incurred shall be invoiced separately after trip completion. International fees, if applicable are estimated and may be higher than quoted.

- A Federal Tax of \$ 4.30 per passenger and a Federal Excise Tax of 7.5% will apply to all domestic passenger flight segments, 6.25% for all domestic cargo flights, 1% City of Cincinnati tax is applied to all flight segments. Other international arrival / departure taxes may apply.
- There is a two hour daily minimum flight charge on all aircraft.
- All flight itinerary changes are subject to review, approval and pricing revisions as aircraft availability, aircraft performance and operational limitations, crew duty time restrictions etc. are reevaluated and secured. These changes may affect your original charter quote. We will provide an updated price quote detailing itinerary changes upon request.
- A 3% discount is applied (flight time only) to invoices that are paid on or before actual departure by check or wire transfer.

Customer and Passenger Behavior

Customer is responsible for ensuring all passengers act in a reasonable and responsible manner at all times while aboard aircraft and that all passengers comply with instructions of the pilots in command of the aircraft. Customer is liable to Jet Air LLC for any damage caused to aircraft by any passenger or pet.

Itinerary and Quote Accuracy and Acceptance

This quote and itinerary is not an agreement by Jet Air LLC to provide any product or service. Customer must sign and return this document by email or fax to Jet Air LLC at **513.871.8194** signifying that all information contained therein including but not limited to departure dates and times is accurate and that all terms set forth in this document are agreed to and accepted by customer.

Customer Name - Please Print

Customer Signature

Date

Credit Card Type, # and D.O.E.